



MCNA DENTAL

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MCNA DENTAL EARNS REACCREDITATION WITH NCQA

PRESS RELEASE – FOR IMMEDIATE RELEASE

FORT LAUDERDALE, FL – September 13, 2017

MCNA Dental announced today that it was reaccredited by NCQA in Credentialing. This is the fourth time that NCQA has accredited MCNA Dental's provider credentialing functions since 2011. This important distinction signifies the company's ongoing commitment to meeting and exceeding the highest operational standards.

"Achieving accreditation is part of our overall focus on quality and results. Maintaining our Credentialing Accreditation for seven years against NCQA's increasingly challenging criteria is evidence of MCNA Dental's ongoing commitment to superior service and provider satisfaction," said Mayre Herring Thompson, Chief Compliance Officer of MCNA Dental.

NCQA is a private, non-profit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Web site (www.ncqa.org) contains information to help consumers, employers and others make more informed health care choices.

"With this accreditation, our state partners know that we are constantly improving the value and reliability of our services," said Sophia Wallen, Director of Credentialing for MCNA Dental. *"It is a testament to our ability to evolve as a thriving organization that we continue to grow seamlessly while staying true to our core high quality standards for service."*

* NCQA has reviewed and accredited MCNA Dental's Credentialing functions only. For complete details on the scope of this review, visit www.ncqa.org.

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About MCNA Dental

MCNA is a leading dental benefit management company committed to providing high quality services. We were the first dental plan in the nation to receive full Dental Plan Accreditation and Claims Processing Accreditation from URAC. We serve approximately 4 million Medicaid and CHIP members in Texas, Florida, Iowa, Idaho, and Louisiana with operations in Nebraska and Arkansas beginning soon. For over 25

years, we have been committed to improving the overall health of our members by making sure they get great dental care, and service they can trust. At MCNA, we care about your smile. More information can be found at our corporate website, <http://www.mcna.net>.
