MCNA DENTAL

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MCNA DENTAL EARNS REACCREDITATION WITH NCQA

PRESS RELEASE – FOR IMMEDIATE RELEASE

Fort Lauderdale, FL – August 2, 2019

MCNA Dental announced today that it has been once again accredited by NCQA in Credentialing. NCQA Accreditation is a voluntary review process, which MCNA Dental has successfully completed five times since 2011 as part of our ongoing commitment to quality service for our networks of dental providers and the state agencies with which we partner.

"Our achievement of this three-year accreditation is a reflection of MCNA Dental's dedication to providers and to continual improvements in our credentialing processes. We seek NCQA and other nationally recognized accreditations to verify and validate that all of our operational processes meet or exceed the highest industry standards," said Mayre Herring Thompson, Chief Compliance Officer for MCNA Dental.

"MCNA Dental is a provider friendly organization, and NCQA Accreditation in Credentialing instills confidence in the services we provide. It lets dentists know that MCNA Dental goes the extra mile to have the systems, process, and personnel in place that ensure smooth and accurate credentialing and re-credentialing activities, improving the provider experience," said Bret McBride, Director of Credentialing for MCNA Dental.

NCQA is a private, nonprofit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. NCQA's website (ncqa.org) contains information to help consumers, employers and others make more-informed health care choices. NCQA can be found online at ncqa.org, on Twitter @ncqa, on Facebook at facebook.com/NCQA.org, and on LinkedIn at linkedin.com/company/ncqa.

* NCQA has reviewed and accredited MCNA Dental's Credentialing functions only. For complete details on the scope of this review, visit www.ncqa.org.

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About MCNA Dental

MCNA is a leading dental benefit management company committed to providing high quality services. We were the first dental plan in the nation to receive full URAC Dental Plan Accreditation. We serve over 5 million Medicaid and CHIP members in Texas, Florida, Iowa, Idaho, Louisiana, Nebraska, Arkansas, and Utah. For over 25 years, we have been committed to improving the overall health of our members by making sure they get great dental care, and service they can trust. At MCNA, we care about your smile. More information can be found at our corporate website, http://www.mcna.net.